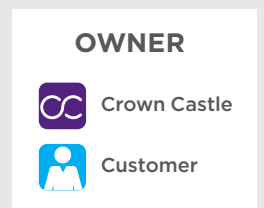


Keeping it simple. Making it easy.

10 steps to get you on air



1. Review and submit order

Our team works with you to understand your objectives and build a plan for your unique needs. This includes an overview of the proposed scope and terms. Once you've approved the business terms and finalized the project scope with our team, we'll help you populate the information in an online order form.

Here's what we'll need to know to build the plan:

- › Requested antenna centerline
- › Tower space, ground space, power and equipment requirements including:
 - Mount manufacturer and model
 - Antenna manufacturer and model
 - Radios/remote radio heads/mounts/misc. tower-mounted equipment
 - Feedlines/coax/fiber

2. Provide purchase orders for services

Our team will submit a purchase order request for the proposed services work. Once we receive your PO, service work begins.

3. Review and process your order

To ensure the scope meets all regulatory, structural and ground lease requirements, your dedicated Crown Castle team will conduct a fast-track engineering and application review. A pricing estimate will be discussed upfront; however, any additional cost requirements identified through this process will be communicated by our team as soon as possible.

4. Select a general contractor and obtain insurance requirements

We'll need to get the insurance requirements from you or a Crown Castle approved construction vendor. Using a Crown Castle approved vendor who already satisfies our requirements can save you time and get you on air quicker. Since every build is unique, be sure to connect with your Crown Castle support team early on to discuss your needs and construction plans. We'll be able to help navigate the vendor approval process—quickly and simply.

5. Create site license agreement

Once the engineering review is complete, we will provide you with a site license agreement (SLA).

6. Execute site license agreement

After you review and execute the SLA, the agreement will be executed and returned for your records. Once signed and all other Notice to Proceed (NTP) requirements are met, we are ready to move to construction.

7. Comply with zoning and permitting regulations

With our expertise and municipal relationships at the state and city level, we're happy to help you navigate the regulatory environment—saving you time and money. Regardless of who completes the zoning and permitting, all approval documentation must be received before construction can begin.

Expert Tips:

- › Construction drawings may be required by the jurisdiction, we can help!
- › Many jurisdictions have special requirements that may take longer. That's why you should connect with us early to review specific requirements and eliminate potential delays.

8. Issue NTP

It's time to build! We'll issue an NTP once the following items are complete:

- › Executed SLA
- › Receipt of zoning and permitting documentation
- › Approval of general contractor
- › FAA and FCC approval, if required

9. Begin construction

Once the NTP is issued, the installation of your tower and ground equipment can begin. All general contractors must comply with the following requirements:

- › Provide 48-hour notice to a Crown Castle representative prior to appearing on site.
- › Submit a compliant rigging plan to Crown Castle construction team prior to rigging to the asset.
- › Notify the Network Operations Center (NOC) at 1-800-788-7011 when leaving and entering the site.

10. Complete construction and project closeout

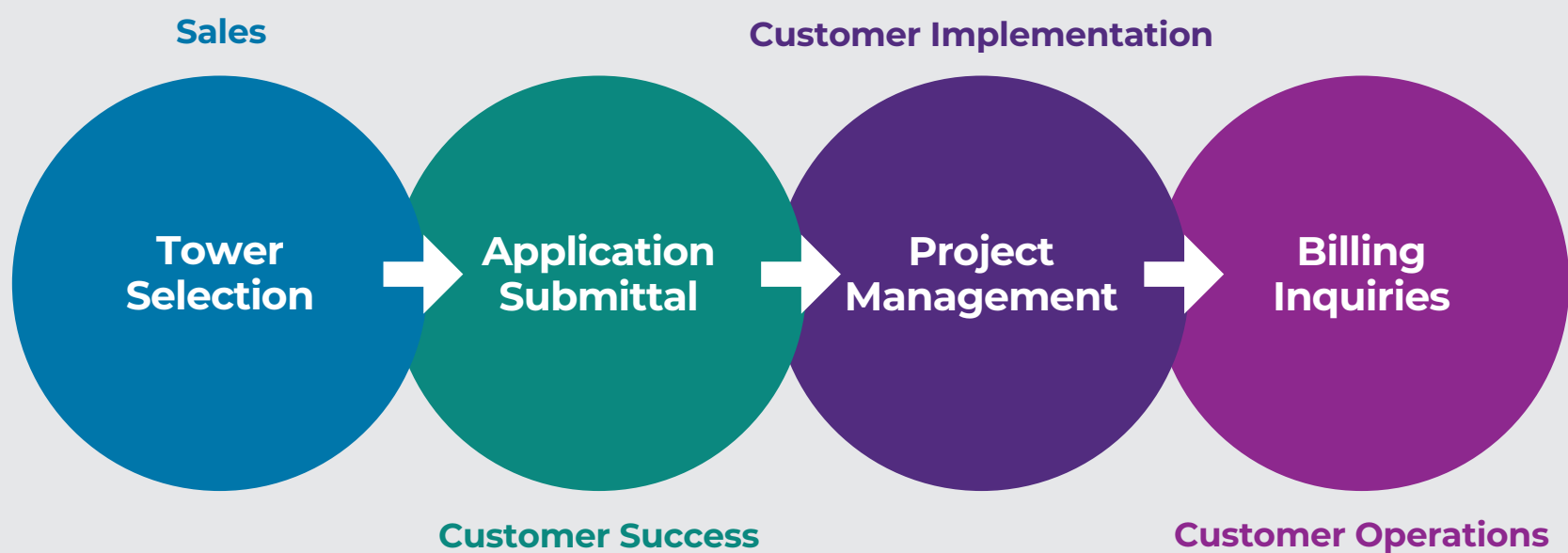
Success! To ensure the accuracy of our site data, all general contractors must submit closeout documents to a Crown Castle representative within 48 hours of completing construction.

Post-project closeout, your dedicated client services and sales teams are available to provide ongoing support, answer any questions that may arise or assist in adding a solution or service.

Keeping it simple. Making it easy.

Supporting you every step of the way.

Your tower installation is supported by a coordinated group of Crown Castle teammates, each bringing specialized knowledge to help move your project forward—from site selection to project closeout. Below is an overview of the teams supporting you and how they can help.



Sales Support

Your Sales representative is here to help:

- › Evaluate site options and consider alternatives.
- › Talk through feasibility, desired outcomes and project lifecycle.
- › Discuss business terms, contracting and services based on the project's scope of work.
- › Review pricing, estimates and scope prior to order submission.
- › Explore ways to expand, modify or add services at an existing location.

Customer Success Support

Your Customer Success representative is here to help with application submission details, including:

- › Providing equipment specifications.
- › Confirming azimuths and frequencies.
- › Reviewing ground space equipment requirements and dimensions.
- › Clarifying power requirements and confirming availability at your site.
- › Verifying antenna centerlines.
- › Coordinating feedlines, coax, and fiber details.

Customer Implementation Support

Your Project Manager is here to help:

- › Coordinate and manage project milestones after application submittal including licensing, zoning and permitting and notice to proceed (NTP) readiness.
- › Review project timelines and progress towards completion.
- › Identify and select Crown-approved general contractors.
- › Review details on existing fiber/power providers at your sites and obtain documentation for new fiber paths if needed.
- › Review structural and mount analysis results.
- › Discuss questions related to your site license agreement.
- › Review the regulatory approvals required for your installation.
- › Clarify closeout package requirements and documentation.

Customer Operations Support

Your Customer Operations representative is here to help after installation with:

- › Billing questions and invoice support.
- › Contract renewals, extensions and terminations.
- › Account updates and ongoing relationship support.

If you an urgent site issue, please reach out to our network operations center (NOC) at 1-800-788-7011.

Our teams are here to support you before, during and after your installation. As you progress through your leasing journey, we'll provide clear contact information for each team to help answer your questions and get you on air with confidence.