

Solution Brief

Cyber Defense

*Start securing your customers' networks today
with Cyber Defense powered by CyFlare*

In today's dynamic cyber threat landscape, protecting your customers' networks is essential. As cybercriminals get smarter, so must the way those networks are managed. But in a world where organizations are asked to do more with less, how can they prevent, detect and respond to threats while still focusing on business goals?

With Crown Castle's Cyber Defense, powered by CyFlare, you can deliver SOCaaS (security operations center as-a-service) to your customers, equipping them with the tools and expertise to strengthen their digital defenses. This solution enables you to offer a powerful combination of real-time visibility, expert support and streamlined security operations, helping your customers respond faster, stay ahead of evolving threats and gain lasting peace of mind.

Our Cyber Defense Solutions

Cyber Defense XDR

Cyber Defense XDR (Extended Detection and Response) is a next-gen SIEM platform used for threat monitoring, detection and incident response. It provides your customers with protection against cyberattacks by providing visibility into data across clouds, networks, endpoints and applications. This solution is fully managed by our SOC*, with the ability to subscribe through Crown Castle or your customer's own SIEM licenses/tool(s).

Cyber Defense XDR M365

Cyber Defense XDR M365 offers comprehensive protection for businesses that use the Microsoft 365 suite. It provides customizable threat alerts, reducing your customer's alert fatigue and allowing them to focus on the business' larger, more strategic goals. Fully managed by our SOC, this solution protects against the multiple entry points for ransomware that can infiltrate and harm a network.

Cyber Defense EDR

Cyber Defense EDR (Endpoint Detection and Response) is an advanced endpoint security protection platform fully managed by our SOC. It monitors, detects and responds to incidents at every endpoint in your systems. Your customers have the option to subscribe through Crown Castle or their own EDR license(s).

Cyber Defense Email Security

Cyber Defense Email Security provides email protection for Microsoft 365 and G-Suite against phishing, malware, data theft and account takeover. It uses cutting-edge Natural Language Processing (NLP) to prevent the most sophisticated attacks from reaching end users. This is available fully managed by our SOC or by purchasing the license only, both available in three tiers of protection—basic, advanced or complete.

Cyber Defense CRI

Cyber Defense CRI (Cyber Risk Intelligence) is a cloud-based platform that helps manage risk by identifying internal security gaps and weaknesses—all through a single pane of glass. With this solution, our SOC will offer actionable recommendations and mitigation plans.

Cyber Defense Exposure Management

Cyber Defense Exposure Management provides external vulnerability assessments and a robust remediation plan for exposed surface vulnerabilities, helping your customers safeguard their digital perimeter, including physical assets.

Cyber Defense Professional Services

Cyber Defense Professional Services provide your customers with additional specialty services. This includes security, orchestration, automation and response (SOAR) platform engineering, custom integrations, playbook modifications, tabletop exercises, customer reports and assessments—all fully managed by our security operations center.

Additional specialty services include:

➤ **Penetration testing** which provides planned cyberattack tests for your customer's internal, external and web applications to identify weak spots and keep their network secure.

➤ **Incident response** which provides attack forensics and updates to rules within automated response playbooks. This is available as a subscription-based or one-time, on-demand service.

Key Benefits

Enhanced network security

Our Cyber Defense solutions provide faster threat detection, automated threat remediation and industry-leading mean-time-to-disposition (MTTD) to ensure network threats are identified as soon as possible.

Dedicated support and monitoring

Specialized experts provide complete care to support your customer's everyday needs. They will have a dedicated Crown Castle Client Service Manager focused on providing ongoing account support, including billing, account changes and renewals, quarterly business reviews and more. At the same time, we also provide specialized consultation, monitoring and communication expertise from a dedicated CyFlare Customer Success Manager and Systems Engineer.

Simplified network management

Maintain your peace of mind with automated capabilities that achieve a 98% true positive rate,** reducing alert fatigue and freeing up time for overworked IT and security teams. Plus, our suite of Cyber Defense solutions is tool-agnostic, helping integrate and consolidate your customer's security tech stack.

*Crown Castle's SOC is managed and powered by CyFlare.

**As of 2025

Greater performance visibility

Through our Cyber Defense One portal, your customer will receive advanced analytics detailing security events detected by our Cyber Defense solutions. This platform can also integrate with other security tools, providing full environment visibility.

Lower capital and operational costs

By outsourcing the SOC, your customer can experience significant cost-savings compared to building in-house while receiving 24/7 access to a team of experts. With an improved security posture, they can mitigate the financial impact cyberattacks can cause.

Help your customers protect what matters with Crown Castle's Cyber Defense powered by CyFlare. To learn more, contact your Channel Manager.



Crown Castle owns, operates and leases more than 40,000 cell towers and approximately 90,000 route miles of fiber supporting small cells and fiber solutions across every major US market. This nationwide portfolio of communications infrastructure connects cities and communities to essential data, technology and wireless service—bringing information, ideas and innovations to the people and businesses that need them.